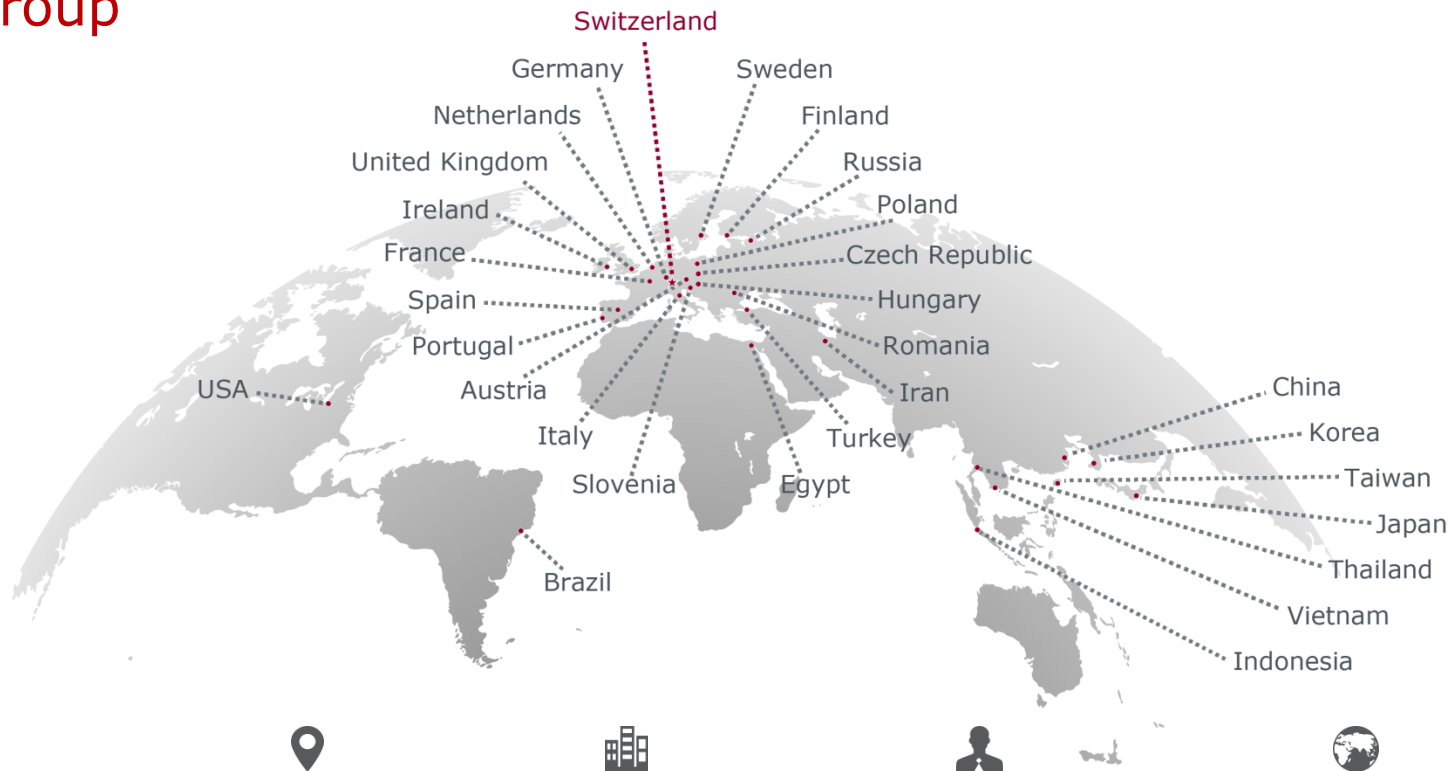




STAR Corporate Language Management

Translation Management in times of distancing

STAR Group



30+
Years



30+
Countries



50+
Branches



950+
Specialists

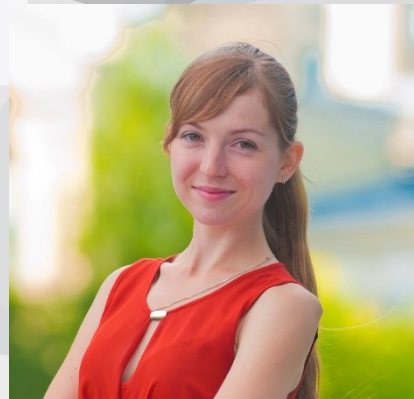


=1
Global Partner



Who I am...

▲ Olena Kharchenko



▲ Former Work Experience: Translator and Interpreter

▲ Now: Training / Support / Consulting at STAR Group

▲ CLM, Terminology Workflow, Transit, Termstar, WebTerm

STAR Corporate Language Management

Translation Management in times of distancing

What is STAR Corporate Language Management?

- ▲ Corporate Language Management (CLM) is an automated, web-based language process management platform with world-wide access.
- ▲ Used for:
 - Terminology management
 - Translation management

Goals of STAR Corporate Language Management

- ▲ Process automation and optimization
- ▲ Higher efficiency of human resources
- ▲ Lower costs
- ▲ Fewer routine and manual tasks
- ▲ Comprehensive data
- ▲ Flexible and efficient workflow models

How STAR Corporate Language Management works

▲ Manual steps of a standard translation job

- Receive file
- Administer a translation package
- Contact translators
- Translate
- Contact review
- Carry out a review
- Control deadlines
- Deliver translation
- Ask for feedback
- Update the Translation Memory (TM)

How STAR Corporate Language Management works

▲ Manual steps of a standard translation job with STAR CLM


- Receive file
- Administer a translation package
- Contact translators
- Translate
- Contact review
- Carry out a review
- Control deadlines
- Deliver translation
- Ask for feedback
- Update the Translation Memory (TM)


How STAR Corporate Language Management works







▲ Tailored to different roles:


- Customer
- Supplier
- Project Manager

Working with STAR CLM - Dashboard

 **Corporate Language Management** *powered by STAR*

Project manager portal  Demo LTS

 New order  Orders  Reporting  Administration  Master data 

 Dashboard designer

New order

- LUIS PPF
- LUIS WF

Links

- Current
- Search
- Webterm 7
- STAR MT Translate
- CLM QRM

Calendar


◀ November 2020 ▶


	MO	DI	MI	DO	FR	SA	SO
44	26	27	28	29	30	31	1
45	2	3	4	5	6	7	8
46	9	10	11	12	13	14	15
47	16	17	18	19	20	21	22
48	23	24	25	26	27	28	29
49	30	1	2	3	4	5	6


News ticker


Efficient project management with STAR CLM and LUIS!
FOR A LIMITED TIME ONLY!


Order statistics

 **70**
Manual intervention

 **66**
Delayed orders


 **146**
Due orders


 **5**
Orders with errors



 **25**
External orders/requests



	Order no	Order title	Process step	Source language	Target language	Language deadline
☹	DEMO-J00000829	Auftrag-1	DEL - Management - Job delivered to customer?	DEU	ENG	08.11.2020 18:00
☹	DEMO-J00000830	Demo_Job	TRA - Translation - Select supplier	ENG	DEU	05.11.2020 18:00
☹	DEMO-J00000827	Auftrag 5	OFF - Management - Customer approval?	DEU	FRA	22.10.2020 18:00
☹		Auftrag 5	OFF - Management - Customer approval?	DEU	ENG	22.10.2020 18:00
☹	DEMO-J00000826	Auftrag 2	DEL - Management - Job delivered to customer?	DEU	ENG	20.10.2020 18:00
☹	DEMO-J00000763	bmho-Kurztest	TRA - Translation - Select supplier	ENU	ESP	08.10.2020 18:00
☹		bmho-Kurztest	TRA - Translation - Select supplier	ENU	ENG	08.10.2020 18:00

Working with STAR CLM – Creating an Order

 **Corporate Language Management** *powered by STAR*

Project manager portal  Demo LTS

 **New order** Orders Reporting Administration Master data 

STAR CLM  

Quick search e.g. J00001234

Create order (Order information)

Create/edit order template

Order template ⓘ

Customer data

Group* ⓘ

Customer* ⓘ

Cost centre ⓘ

Customer reference ⓘ

Internal reference ⓘ

Order data

Process steps

1 Order information

2 Delivery deadlines and languages

3 Summary

Working with STAR CLM – Creating an Order

Create order (Order information)

Create/edit order template

Order template

Customer data

Group* Demo LTS

Customer* kha

Cost centre STAR AG LTS - khaarchenko, O.

Customer reference

Internal reference

Order data

Order title*

Text to be translated

Files Browse ... or drop files here

Help files Browse ... or drop files here

Customer comment

Process steps

1 Order information

2 Delivery deadlines and languages

3 Summary

Working with STAR CLM – Creating an Order

Files

Browse

... or drop files here

File name

Basic Nutrition Facts_Lecture.ppt

X

Help files

Browse

... or drop files here

Customer comment

Please deliver as soon as possible!

Project settings

Check invoice position

☐ only applies for automatically selected or pre-selected supplier

Project file template

DTP format

MS Office PowerPoint 2003-2010

Subject (TM Prio 1 and storage)*

Health » General » Nutrition

Additional subjects

Only use additional reference material for the import

☐

WF designer*

Select WF components

Workflow component

Translation - Online

Review1 - with Transit

Delivery - Manual

Options

*Required fields

Cancel

Next

Working with STAR CLM – Creating an Order

WF designer

Workflow component

☐ DTP - Preprocessing without Transit

☐ DTP - Preprocessing with Transit

☒ Transit - Import

☐ Customer offer

☐ Translation - with Transit

☐ Translation - without Transit

☐ Translation - Project management

☒ Translation - Online

☐ DTP - Interprocessing

☐ Review1 - with Transit

☐ Review1 - without Transit

☐ Review1 - Project management

☒ Review1 - Online

☐ DTP2 - Interprocessing

☐ Review2 - with Transit

☐ Review2 - Project management

☐ Review2 - Online

☐ DTP3 - Interprocessing

☐ Review3 - Project management

☐ DTP - Postprocessing

☒ Delivery - Auto

☐ Delivery - Manual

☐ Invoicing

IMPORTANT: Only one component can be selected per service!

Select

Working with STAR CLM – Creating an Order

Create/edit order template

Order deadline*

Date

05.11.2020

Hour

18

minutes

00

Languages

Language deadline*

Date

05.11.2020

Hour

18

minutes

00

Change confirmed

Source language*

ENG - English (UK)

Show all

Target languages*

Show all

Services / supplier selection

Translation - Online

Manual selection

Change confirmed

Date

05.11.2020

Hour

18

minutes

00

Change confirmed

Review1 - with Transit

Manual selection

Change confirmed

Date

05.11.2020

Hour

18

minutes

00

Change confirmed

Comment for supplier

Change confirmed

Add order

1 Order information

2 Delivery deadlines and languages

3 Summary

Confirmed language orders

	Target languages	Supplier	Services	Language deadline	Comment for supplier
⊗	DEU	Demo LTS (TRA) – 05.11.2020 18:00 Demo LTS (REV) – 05.11.2020 18:00	Translation - Online Review1 - with Transit	05.11.2020 18:00	

*Required fields

Cancel

Back

Next

© STAR Group

Working with STAR CLM – Creating an Order

STAR CLM » LUIS WF

Quick search e.g. J00001234

Create order (Summary)

Create/edit order template

Order template:

Customer data:

Group: Demo LTS

Customer: STAR AG LTS - Kharchenko, O.

Cost centre:

Customer reference:

Internal reference:

Order data:

Order title: Asling_Demo

Text to be translated:

Files: - Basic Nutrition Facts_Lecture.ppt

Help files:

Customer comment: Please deliver as soon as possible!

Project settings:

Check invoice position: No

Project file template:

DTP format: MS Office PowerPoint 2003-2010

Subject (TM Prio 1 and storage): Health » General » Nutrition

Name*

Asling_Demo

Enabled

☒ Only for me

☐ For everyone

☐ For the selected group (Demo LTS)

Create new order template

Process steps

1

Order information


2


Delivery deadlines and languages


3

Summary

Working with STAR CLM – Processing the Order

 **Corporate Language Management** *powered by STAR*

Project manager portal  Demo LTS

[Home](#) [New order](#) [Orders](#) [Reporting](#) [Administration](#) [Master data](#) 

STAR CLM » Current

[Refresh](#) [Filter](#) [Clear filters](#) [Columns](#) [Export](#)

Page 1 of 12 (173 orders) [1](#) [2](#) [3](#) [4](#) [5](#) [6](#) [7](#) ... [10](#) [11](#) [12](#) [Number of lines 15](#)

	Order no	Order title	Internal reference	Process step	Order type	Group	Customer	Company	Current supplier	Project manager	Source language	Target language	Date of receipt	Service deadline	Language deadline	Order deadline	Error
...	DEMO-J00000832	Asling_Demo		TRA - Translation - Wait for results from supplier	LUIS WF	Demo LTS	Kharchenko O.	STAR AG LTS	Its_sp (TRA)	Kharchenko (Demo LTS)	ENG	DEU	02.11.2020 17:18	05.11.2020 18:00	05.11.2020 18:00	05.11.2020 18:00	
...	DEMO-J00000831	Asling_Demo		DEL - Management - Job delivered to customer?	LUIS WF	Demo LTS	Kharchenko O.	STAR AG LTS		Kharchenko (Demo LTS)	ENG	DEU	02.11.2020 16:43		05.11.2020 18:00	05.11.2020 18:00	
⊞				TRA - Translation - Select supplier	LUIS WF	Demo LTS	Kharchenko O.	STAR AG LTS		Kharchenko (Demo LTS)	ENG	DEU	02.11.2020 16:26		05.11.2020 18:00	05.11.2020 18:00	
⊞				DEL - Management - Job delivered to customer?	LUIS WF	Demo LTS	Kharchenko O.	STAR AG LTS		Kharchenko (Demo LTS)	DEU	ENG	29.10.2020 16:49		08.11.2020 18:00	08.11.2020 18:00	
⊞				Wait (30 days) for job creation	New order/request for offer	Demo_Bernir	Wal C	Demo_Bernir		STAR (StarPM)	DEU	ITA	22.10.2020 11:14		07.11.2020 18:00	07.11.2020 18:00	
⊞		Demo_Bernir		Wait (30 days) for job creation	New order/request for offer	Demo_Bernir	Wal C	Demo_Bernir		STAR (StarPM)	DEU	FRA	22.10.2020 11:14		22.10.2020 18:00	07.11.2020 18:00	
⊞		Demo_Bernir		Wait (30 days) for job creation	New order/request for offer	Demo_Bernir	Wal C	Demo_Bernir		STAR (StarPM)	DEU	ESP	22.10.2020 11:14		07.11.2020 18:00	07.11.2020 18:00	

Notes

[Copy order](#)

[Cancel order](#)

[Link order](#)

[Order folder](#)

[Communication](#)

[Workflow action](#)


Working with STAR CLM – Processing the Order

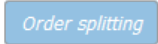
Target language
🔍 DEU


Process step
TRA - Translation - Wait for results from supplier


Language deadline
05.11.2020 18:00

Services
Supplier TRA: Demo LTS (TRA)
Service deadline: 05.11.2020 18:00
Supplier REV1: Demo LTS (REV)
Service deadline: 05.11.2020 18:00

 Edit



 Order splitting





Edit online

Complete order

Workflow
 Transit - Import (IMP) — Translation - Online (TRA) — Review1 - Online (REV1) — Delivery - Auto (DEL) — 

Status	Process step	Start	End	Action
✓	TRA - Translation - Select supplier	02.11.2020 18:44	02.11.2020 18:44	...
	Supplier: Demo LTS (TRA) Service deadline: 05.11.2020 18:00			
✓	TRA - Translation - Transit statistics supplier	02.11.2020 18:44	02.11.2020 18:44	...
✓	TRA - Translation - Create invoice for supplier	02.11.2020 18:44	02.11.2020 18:44	...
✓	TRA - Translation - E-mail to supplier: New job	02.11.2020 18:44	02.11.2020 18:44	...
↻	TRA - Translation - Wait for results from supplier	02.11.2020 18:44	-----	
🕒	TRA - Translation - Determine Changes			...
🕒	TRA - Translation - Transit format check			...

Working with STAR CLM – Carrying out Translation


The screenshot displays the STAR CLM (Computerized Linguistic Management) interface. At the top is a toolbar with various icons for file operations, editing, and navigation. Below the toolbar, the main workspace is divided into three vertical panes:

- Left Pane (Basic Nutrition Facts_Lecture (ENG)):** Contains the source English text. It includes a title, a paragraph about the relationship between health and nutrition, a list of basic nutrition facts, and a list of nutrients (Carbohydrates, Proteins, Fats, Minerals, Vitamins). It also mentions the Nutrition Congress in Ramsen, Switzerland.
- Middle Pane (Basic Nutrition Facts_Lecture (DEU)):** Shows the target German text. It includes a title, a paragraph about the relationship between health and nutrition, a list of basic nutrition facts, and a list of nutrients (Kohlenhydrate, Eiweiß, Fette, Mineralien, Vitamine). It also mentions the Ernährungskongress in Ramsen, Schweiz.
- Right Pane (Terminology):** Displays a list of terms and their translations. It includes a section for "Quality assurance" and a "No QA message" entry.

At the bottom of the interface, there are two additional panes:

- Fuzzy matches:** Shows a list of fuzzy matches between the source and target texts. It includes a 92% match for the sentence "Presented here are some of the most basic nutrition facts about essential elements of our food." and a 100% match for the sentence "Hier werden die grundlegendsten Ernährungsfakten von wenigen Elementen unseres Essens vorgestellt."
- Concordance search:** Provides a search interface for the source and target languages. It includes fields for "Source language", "Target language", and a "Search" button.



Working with STAR CLM – Processing the Order

Target language	Process step	Language deadline	Services
 DEU	REV1 - Review - Wait for results from supplier	05.11.2020 18:00	Supplier TRA: Demo LTS (TRA) Service deadline: 05.11.2020 18:00 Supplier REV1: Demo LTS (REV) Service deadline: 05.11.2020 18:00

[Edit](#)[Order splitting](#)[Edit online](#)[Complete order](#)

Workflow



Status	Process step	Start	End	Action
✓	REV1 - Review - Select supplier	02.11.2020 19:45	02.11.2020 19:45	...
	Supplier: Demo LTS (REV) Service deadline: 05.11.2020 18:00			
✓	REV1 - Review - Transit statistics supplier	02.11.2020 19:45	02.11.2020 19:45	...
✓	REV1 - Review - Create invoice for supplier	02.11.2020 19:45	02.11.2020 19:45	...
✓	REV1 - Review - E-mail to supplier: New job	02.11.2020 19:45	02.11.2020 19:45	...
	REV1 - Review - Wait for results from supplier	02.11.2020 19:45	-----	
	REV1 - Review - Determine Changes			...
	REV1 - Review - Transit format check			...
	REV1 - Review - Export TPF			...

Working with STAR CLM – Carrying out Review

The screenshot displays the STAR CLM (Computerized Linguistic Management) interface, which is used for reviewing and managing bilingual content. The interface is divided into several panels:

- Top Panel:** Contains a toolbar with various icons for navigation and editing, a progress bar showing 53% completion, and a 'Segments to be checked' dropdown menu.
- Left Panel (ENG):** Displays the English version of the 'Basic Nutrition Facts_Lecture'. It includes a table of contents with sections like 'Basic Nutrition Facts', 'Types of Nutrients', and 'Nutrition Congress, Ramsen, Switzerland'. The main text area shows a paragraph about the relationship between health and nutrition, with numbered markers (1, 2) indicating specific points.
- Middle Panel (DEU):** Displays the German version of the 'Basic Nutrition Facts_Lecture'. It includes a table of contents with sections like 'Grundlegende Fakten der Ernährung', 'Ernährungsfakten', and 'Ernährungskongress, Ramsen, Schweiz'. The main text area shows the German translation of the English text, with numbered markers (1, 2) indicating specific points.
- Right Panel:** Contains a 'Comments' section with a text input field and a 'Terminology' section with a text input field. Both sections have 'X' and 'Y' buttons for adding or removing entries.
- Bottom Panel:** Contains a 'Segment history' section and a 'Concordance search' section. The 'Concordance search' section has input fields for 'Source language' and 'Target language', and a 'Search' button.


Working with STAR CLM – Completing the Order


Target language
⊖ DEU


Process step
Set customer bill status


Language deadline
05.11.2020 18:00

Services
Supplier TRA: Demo LTS (TRA)
Service deadline: 05.11.2020 18:00
Supplier REV1: Demo LTS (REV)
Service deadline: 05.11.2020 18:00



 Edit

 Order splitting






Workflow


 Transit - Import (IMP) — Translation - Online (TRA) — Review1 - Online (REV1) — Delivery - Auto (DEL) 


Status	Process step	Start	End	Action
✓	REV1 - Review - Set completed and supplier inactive	02.11.2020 20:25	02.11.2020 20:26	...
✓	DEL - Management - Copy TM to container	02.11.2020 20:26	02.11.2020 20:26	...
✓	DEL - Management - Zip files for delivery (OUT)	02.11.2020 20:26	02.11.2020 20:26	...
✓	DEL - Management - Copy files for download	02.11.2020 20:26	02.11.2020 20:26	...
✓	DEL - Management - Copy files to output folder	02.11.2020 20:26	02.11.2020 20:26	...
✓	DEL - Management - Job delivered to customer?	02.11.2020 20:26	02.11.2020 20:26	...
✓	DEL - Management - End	02.11.2020 20:26	02.11.2020 20:26	...
✓	Set delivery time	02.11.2020 20:26	02.11.2020 20:26	...
⚙	Set customer bill status	02.11.2020 20:26	-----	...
⌚	Wait (30 days)			...
⌚	Job cancelled - Zip files for archiving (OUT)			...
⌚	Job archived			...



Download

 DEMO-J00000832_DEU.zip




Working with STAR CLM – Delivering the Order

 **Corporate Language Management** *powered by STAR*

Customer portal  Demo LTS_cs


 New order Orders Profile 

STAR CLM » Current » DEMO-J00000832

Order no: DEMO-J00000832   Refresh  More


Order details

Subject:	Nutrition	Order title:	Asling_Demo
Project manager:	Olena Kharchenko, Olena.Kharchenko@star-group.net ,	Date of receipt:	02.11.2020 17:18
Order deadline:	05.11.2020 18:00	Customer comment:	
Source language:	ENG	Volume:	89.00 (Word)
DTP format:	MS Office PowerPoint 2003-2010		


Target language
 DEU


Language deadline
05.11.2020 18:00



Download

 [DEMO-J00000832_DEU.zip](#)




STAR CLM Features – Integrated Communication Form

 **Corporate Language Management** *powered by STAR*

Customer portal  Demo LTS_cs

 New order Orders Profile 


STAR CLM » Archive » DEMO-J00000832

Order no: DEMO-J00000832   Refresh  More

Order details


Subject:	Nutrition	Order title:	Asling_Demo
Project manager:	Olena Kharchenko, Olena.Kharchenko@star-group.net ,	Date of receipt:	02.11.2020 17:18
Order deadline:	05.11.2020 18:00	Customer comment:	
Source language:	ENG	Volume:	89.00 (Word)
DTP format:	MS Office PowerPoint 2003-2010		

Communication
Print

Target language
 DEU

Language deadline
05.11.2020 18:00

Download

 [DEMO-J00000832_DEU.zip](#)

STAR CLM Features – Automated Statistics

Invoice positions

Services	Currency	Total from purchase order	Total from extra charges	Actual invoice amount	Detail
Customer offer	€	5,30	0,00	5,30	...
TRA - Translation (Demo LTS)	€	0,35	0,00	0,35	...
REV1 - Review (Demo LTS)	€	0,35	0,00	0,35	...

⊕ Statistics: (ENG → DEU)

Customer (Lines)	Total: 13	Pretrans.: 9	Check: 0	Int. reps.: 0	FM: 3	Not trans.: 1
Customer (Words)	Total: 98	Pretrans.: 66	Check: 0	Int. reps.: 0	FM: 22	Not trans.: 10
Supplier TRA (Lines)	Total: 12	Pretrans.: 8	Check: 0	Int. reps.: 0	FM: 2	Not trans.: 1
Supplier TRA (Words)	Total: 98	Pretrans.: 66	Check: 0	Int. reps.: 0	FM: 22	Not trans.: 10
Supplier REV1 (Lines)	Total: 12	Pretrans.: 8	Check: 0	Int. reps.: 0	FM: 2	Not trans.: 1
Supplier REV1 (Words)	Total: 98	Pretrans.: 66	Check: 0	Int. reps.: 0	FM: 22	Not trans.: 10
Manually edited statistics: Customer (Words)	Total: 98.00	Pretrans.: 66.00	Check: 0.00	Int. reps.: 0.00	FM: 22.00	Not trans.: 10.00
Manually edited statistics: Supplier TRA (Lines)	Total: 12.00	Pretrans.: 8.00	Check: 0.00	Int. reps.: 0.00	FM: 2.00	Not trans.: 1.00
Manually edited statistics: Supplier REV1 (Lines)	Total: 12.00	Pretrans.: 8.00	Check: 0.00	Int. reps.: 0.00	FM: 2.00	Not trans.: 1.00

STAR CLM Features – Automated Invoice

Invoice details - Customer offer (Word)



Statistics	Original statistics	Total	Original price	Price	Amount
Not trans.	10,00	<input type="text" value="10,00"/>	0,2000	<input type="text" value="0,2000"/>	2,00
Check	0,00	<input type="text" value="0,00"/>	0,0800	<input type="text" value="0,0800"/>	0,00
Pretrans.	66,00	<input type="text" value="66,00"/>	0,0000	<input type="text" value="0,0000"/>	0,00
100%	0,00	<input type="text" value="0,00"/>	0,0800	<input type="text" value="0,0800"/>	0,00
99-70%	22,00	<input type="text" value="22,00"/>	0,1500	<input type="text" value="0,1500"/>	3,30
Internal repetitions	0,00	<input type="text" value="0,00"/>	0,0800	<input type="text" value="0,0800"/>	0,00
Subtotal					5,30

Extra charges

Name	Unit	Value	Amount
<input type="text" value="Express charge"/>	<input type="text" value="Percentage"/>	<input type="text" value="20,00"/>	1,06
<input type="text"/>	<input type="text" value="Currency"/>	<input type="text"/>	
<input type="text"/>	<input type="text" value="Currency"/>	<input type="text"/>	
<input type="text"/>	<input type="text" value="Currency"/>	<input type="text"/>	
Subtotal			1,06

Actual invoice amount


6,36 €






Refresh

Save

STAR CLM Features – Customisable Reports

 **Corporate Language Management** *powered by STAR*

Project manager portal  Demo LTS

 **New order** **Orders** **Reporting** **Administration** **Master data** 

STAR CLM » Reports

Currently queued requests: 0. Depending on the number of requests the process can take some time.

Filter form:

Type of report*:

File format:

Report
Title:

Group
Selection:

Order
Date of receipt: From To
Order deadline: From To
Archive date: From To

Language order
Source languages:
Target languages:
Language deadline: From To
Language delivery date: From To

STAR CLM Features – Report Export

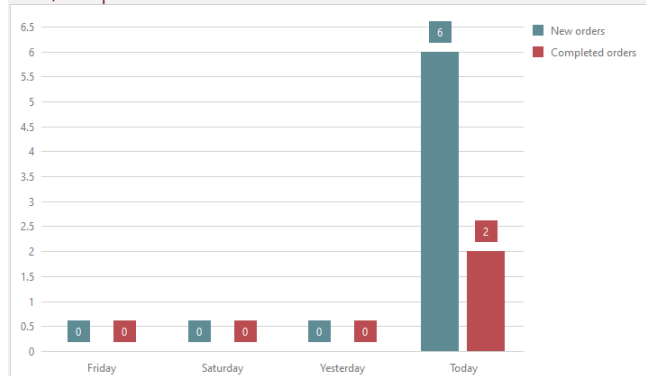
A	B	C	D	E	F	G	H	I	J	K	L	M
---	---	---	---	---	---	---	---	---	---	---	---	---

Report – customer Demo

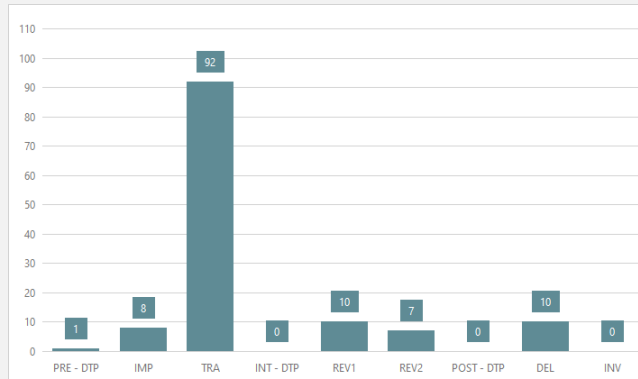
Customer	Order number	Order title	Process step	Date of receipt	Order deadline	Source language	Target language	Unit	Total	Pretrans.	Currency	Net price
STAR AG LTS – Kharchenko, O.	DEMO-J00000832	Asling_Demo	Job archived	02.11.2020	05.11.2020	ENG	DEU	Words	89,00	0,00	€	17,80
STAR AG LTS – Kharchenko, O.	DEMO-J00000833	Asling_Demo	Wait (30 days)	02.11.2020	05.11.2020	ENG	DEU	Words	89,00	89,00	€	0,00
STAR AG LTS – Kharchenko, O.	DEMO-J00000834	Asling_Demo	Wait (30 days)	02.11.2020	05.11.2020	ENG	DEU	Words	98,00	66,00	€	5,30

STAR CLM Features – Comprehensive Control Charts

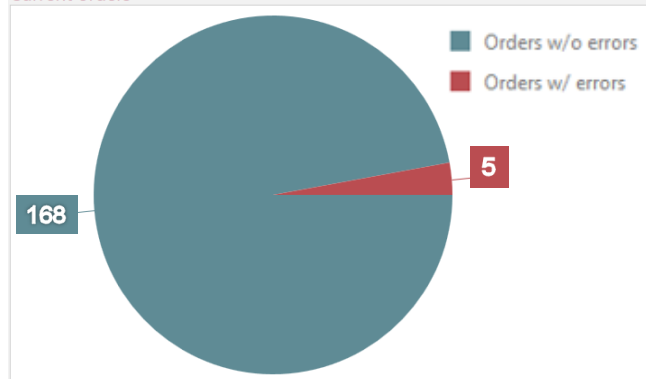
New / completed orders



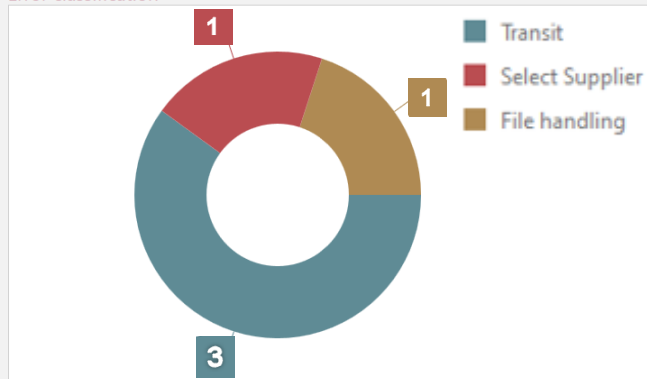
Current order status




Current orders



Error classification




STAR CLM Features – Integrated Support Manager

 **Corporate Language Management** *powered by STAR*

Home New order Orders Reporting Administration Master data

STAR CLM » Support manager

Support manager

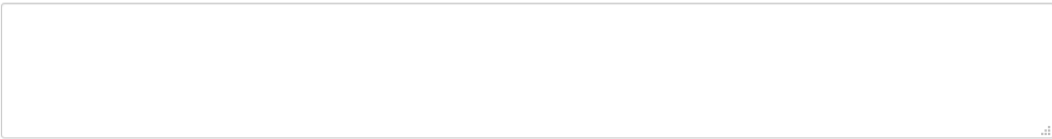
Order* DEMO-J00000832 - Asling_Demo (e608f6a1) 


Add logfiles ☒


Add order folder ☒

Subject* REV


Comment







Filter by:

#	Name	Date modified	Size
<input type="checkbox"/>	 CLM_Support_DEMO-J00000832_e608f6a1.zip	02.11.2020 18:10:42	1,48 MB

STAR CLM Benefits

- ▲ **Reliability** due to automated processes
- ▲ **Information security** due to server-based technologies
- ▲ **Availability** all over the world due to browser-based web-portals
- ▲ **Flexibility** due to compatibility with different CAT-Tools (XLIFF)
- ▲ **Transparency** due to comprehensive processes
- ▲ **Manageability** due to control charts and highlighted orders depending on deadlines
- ▲ **Efficiency** due to communication forms for all participants and e-mails announcing a new order

Thank you for your attention!

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